## **Administrative Services**

### **Facilities Maintenance**

#### Mission

To provide a healthy, safe and functional working environment for employees and citizens of Seminole County in order for them to conduct daily business.

# **Business Strategy**

The Facilities Maintenance Division provides building maintenance, landscape maintenance, repairs, minor renovations, energy management, and HVAC services for the County's 200 plus structures, which encompass 1.4 million square feet. Additionally, Facilities Maintenance is responsible for managing utility services throughout the County and providing management services.

# **Objectives**

Maintain and/or enhance levels of service by responding to routine calls within 24-hours and emergency calls within one hour using a new on-call program.

Evaluate building condition assessment data and develop a three, five and ten year plan to establish facilities maintenance needs, priorities and costs.

Use an updated work order and inventory computer system to track and monitor data, which will be applied to generating additional strategies for providing responsive and quality customer service.

Develop a program to provide individual and group cross-training, skills education, as well as certifications, licenses and career progression.

Promote our quality assurance program to ensure that projects are completed in a timely and professional manner.

Performance Measures	FY 00/01 Actual	FY 01/02 Estimated	FY 02/03 Goal
Number of work orders received	3,750	3,925	4,030
Number of work orders completed	3,750	3,925	4,030
Percentage of work orders completed	100%	100%	100%

**Department:** ADMINISTRATIVE SERVICES Seminole County Division: **FACILITIES MAINTENANCE** Section: FY 2002/03 % Change 2000/01 2001/02 2002/03 2002/03 Actual Adopted Adopted Over Expenditures Budget Budget 2001/02 **EXPENDITURES:** Personal Services 1,543,270 1,712,544 1,871,143 9.3% Operating Services 4,559,105 5,021,780 4,864,109 -3.1% Capital Outlay 55,245 10,625 6,225 -41.4% Debt Service 0 Grants and Aid 0 0 0 Other Uses **Subtotal Operating** 6,157,620 6,744,949 6,741,477 -0.1% Capital Improvements 174,790 150,000 100.0% **TOTAL EXPENDITURES** 6,332,410 6,744,949 6,891,477 2.2% **FUNDING SOURCE(S)** General Fund 6,026,492 6,406,296 6,550,961 2.3% Development Review Fund 59,700 Water and Sewer Fund 328 721 2.496 246.2% Solid Waste Fund 890 2.932 3.020 3.0% County Court Facilities 65,000 202,000 246,140 21.9% Circuit Court Facilities 180,000 133,000 88.860 -33.2% TOTAL FUNDING SOURCE(S) 6,332,410 6,744,949 6,891,477 2.2% **Full Time Positions** 37 37 39 Part Time Positions 0 0 0 New Programs and Highlights for Fiscal Year 2002/03 Restructured and re-bid HVAC contract which resulted in a savings in excess of \$71,000 annually in contract maintenance and repairs. To offset increases in costs, Facilities Maintenance uses Building Automation Systems/Energy Management Systems and participates in the Load Management program which results in savings up to 15% of the total utility cost. Primary expenses provide for building maintenance, landscape maintenance, repairs, minor renovations, energy management and HVAC services. Expenses include HVAC contract and repair (\$769,655), landscape services (\$217,451), major/minor repairs and maintenance (\$1,021,201), parking lot at County Services Building (\$150,000), and utility services (\$2,378,221). Two Certified Tradesworkers to provide support to all county buildings, building systems, equipment and parks. Skilled workers are needed in the areas of plumbing, electrical, landscaping, painting, general repairs and maintenance. 84,520 Capital Improvements 2002-03 2003-04 2004-05 2005-06 2006-07 **Total Project Cost** 150,000 0 0 0 **Total Operating Impact** 0 0 0 0

**Department: ADMINISTRATIVE SERVICES** Seminole County Division: Section: **PUBLIC SAFETY REMEDIATION** FY 2002/03 % Change 2000/01 2001/02 2002/03 2002/03 Actual Adopted Adopted Over Expenditures Budget Budget 2001/02 **EXPENDITURES:** Personal Services **Operating Services** 5,084 2,000,000 1,500,000 -25.0% Capital Outlay **Debt Service** 0 0 Grants and Aid 0 Reserves/Transfers **Subtotal Operating** 5,084 2,000,000 1,500,000 -25.0% Capital Improvements **TOTAL EXPENDITURES** 5,084 2,000,000 1,500,000 -25.0% **FUNDING SOURCE(S) Public Safety Remediation** 5,084 2,000,000 1,500,000 -25.0% **TOTAL FUNDING SOURCE(S)** 5,084 2,000,000 1,500,000 -25.0% **Full Time Positions** 0 0 Part Time Positions 0 0 0 New Programs and Highlights for Fiscal Year 2002/03 Public Safety building remediation expenses. \$1,500,000 was amended into the 2001/02 budget bringing the remediation total to \$5,000,000. **Capital Improvements** 2002-03 2003-04 2004-05 2005-06 2006-07 **Total Project Cost** 0 0 0 0 0 **Total Operating Impact** 0 0 0 0